

bibu

countryside motor summary of cover



your summary of cover

Countryside Motor Summary of cover

November 2016

Why choose BIBU's Countryside Motor policy?

BIBU's Countryside Motor policy, underwritten by AXA Insurance UK plc, is suitable for UK based sole traders, partnerships or companies and caters for up to 15 vehicles under one policy (and up to 20 vehicles for mid-term adjustments and renewal). We are happy to accept either individual no claims discounts or fleet experience at inception enabling smooth transition from your existing arrangements.

The flexible features of the policy include:

- Cover options for each of your vehicles:
 - Comprehensive
 - Third Party, Fire and Theft
 - Third Party Only.
- Vehicle types:
 - Goods carrying vehicles up to 44 tonne gross vehicle weight
 - Business cars for social, domestic and pleasure and business use.
- The ability to extend to include agricultural vehicles, special type vehicles and trailers.

Someone to help you when you need it

As accidents and incidents don't only happen between 9am and 5pm we provide a free 24 hour helpline to ensure there's someone to help you when you need it most.

Claims telephone helpline – 0345 900 4185

Accident recovery

If your vehicle is immobilised following an accident anywhere in the UK, we will arrange and pay for the cost of transporting your vehicle and passengers back to the home garage address, intended destination or to the nearest AXA Insurance approved repairer. You can also use this service following electrical or mechanical breakdown at your request (this is a referral service only and you will be responsible for the payment directly to the recovery operator).

Uninsured loss recovery

This is an automatic extension in cover which we have arranged with a specialist company. The cover will pay your legal fees should you need to take legal action to recover costs and damages not covered under the policy.

Continental cover

The level of policy cover you select will be automatically provided whilst any vehicle covered under the policy is being used in any EU Member country, Iceland, Norway or Switzerland.

About this document

This document provides details of the key features of the cover and any significant conditions, limitations and exclusions. It does not contain the full terms and conditions of your insurance. You can find the full terms and conditions of the product, including the cancellation condition, in the policy document. This document is provided to you for information purposes only and does not form part of your insurance contract. A copy of the full policy wording is available on request.

Countryside Motor summary of cover

The following sections apply to Comprehensive, Third Party Fire and Theft and Third Party cover options

Section 1 – Legal liability to others

Cover offered	Standard cover
Cover for:	
<ul style="list-style-type: none">death and bodily injurydamage to property following an accident involving a vehicle covered by the policy	Unlimited Up to: <ul style="list-style-type: none">£20,000,000 in respect of private cars£5,000,000 for vehicles other than private cars£5,000,000 costs and expenses for any one claim or any one event
Emergency treatment cover	✓
Manslaughter defence costs	Up to £5,000,000 for any one event or during any one period of insurance

Section 4 – Trailers and mechanically disabled vehicles

Cover offered	Standard cover
Attached and detached cover for specified trailers	✓
Liability cover for attached mechanically disabled vehicles	✓ Within the limits specified in Section 1

Section 5 – Indemnity to principals

Cover offered	Standard cover
Liability for which you are responsible under an agreement with a principal	✓ Within the limits specified in Section 1

Section 6 – Unauthorised movement

Cover offered	Standard cover
Legal liability arising out of moving a vehicle which does not belong to you for the access or parking of an insured vehicle	✓ Within the limits specified in Section 1

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Section 7 – Contingent liability

Cover offered

Cover for any vehicles not belonging to you used in connection with your business and driven by your employees

Standard cover

✓ Within the limits specified in Section 1

Section 8 – Cross liabilities

Cover offered

If there is more than one named policyholder, we will insure each as if separately insured

Standard cover

✓ Within the limits specified in Section 1

Section 12 – Service or repair

Cover offered

Cover whilst your vehicle is being serviced or repaired by a motor trader

Standard cover

✓

Section 13 – European cover

Cover offered

Cover for any vehicle insured by the policy whilst being used in any European Union Member country, Iceland, Norway or Switzerland

Standard cover

✓

Section 14 – Vehicle breakdown referral service

Cover offered

Referral to a vehicle recovery specialist following mechanical or electrical failure

Standard cover

This is a referral service only – you are responsible for the payment directly to the recovery operator although we will tell you in advance of the level of charges

The cost of transporting your vehicle and your passengers to your home, your intended destination or a suitable repairer if your vehicle is immobilised following a motor accident in the UK

✓

Section 15 – Uninsured loss recovery

Cover offered

Uninsured loss recovery and defence costs

Standard cover

Up to £100,000 for all claims arising out of one event

Countryside Motor summary of cover *continued*

The following sections and condition only apply if you have Comprehensive or Third Party Fire and Theft cover options

Note – if you have Third Party Fire and Theft cover, these sections and condition only apply in respect of loss or damage caused directly by fire, self-ignition, lightning, explosion, theft or attempted theft

Section 2 – Loss of or damage to your vehicle

Cover offered	Standard cover
Cover for loss or damage to your vehicle	Up to the market value of your vehicle including attached accessories and spare parts
Audio visual communication and guidance equipment integral to your vehicle at manufacture	✓
Audio visual communication and guidance equipment permanently fitted to your vehicle but not at the time of manufacture	£1,000
Cover for replacement locks and alarm in the event of keys being lost or stolen	£500
New car replacement for private cars in the first year of registration or commercial vehicles up to 3.5 tonnes in the first six months of registration when lost by theft or damaged beyond economic repair	New vehicle of the same make and model or market value of the vehicle if the same make and model is not available
Recovery and delivery of your vehicle following an accident covered by the policy	✓
Loss or damage to your vehicle caused by an inappropriate type or grade of fuel being used	✓

Section 3 – Windscreen and Window Replacement

Cover offered	Standard cover
Replacement of glass in windows or windscreens and scratching of bodywork caused by breaking glass	✓
Policy condition	
Courtesy vehicle	
Provision of a suitable courtesy vehicle whilst your vehicle is being repaired by an AXA approved repairer (for private cars and goods carrying vehicles up to 3.5 tonnes)	✓

Countryside Motor summary of cover *continued*

The following sections only apply if you have the Comprehensive cover option

Section 9 – Personal accident

Cover offered	Standard cover
Cover for your driver for injury resulting in death, total and permanent loss of sight or total loss of limbs above wrist or ankle within three months of the insured accident	£2,500 for any one incident or during any one period of insurance

Section 10 – Medical expenses

Cover offered	Standard cover
Cover for medical expenses for you or your drivers	Up to £250 per person injured

Section 11 – Personal effects

Cover offered	Standard cover
Cover for loss or damage to personal belongings	Up to £250 any one claim

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Excesses	Comprehensive	Third Party Fire and Theft	Third Party Only
Accidental damage, fire and theft or attempted theft excess (excluding windscreen) £100 – £1,000	✓	✓	X
Additional driver excesses due to convictions £250 – £2,000	✓	X	X
Additional young and inexperienced drivers	✓	✓	X
Under 21 years old £250			
21 – 24 years old £150			
At least 25 years old			
Provisional licence £150			
Full licence under a year £150			
EU licence but resident in UK for under a year £150			
Non UK licence £150			
Broken glass or windscreen £75 – £1,000	✓	X	X

Significant conditions, limitations and exclusions

Conditions, limitations and exclusions	Applicable section(s)
You must tell us about any changes that may affect our assessment of the risk	All
You must disclose all information relevant to this insurance and not make any statement which is incorrect	All
Airside exclusion	Legal liability to others
Excludes use in any rally, competition, motor trial or on a race track for the purposes of racing or time trials	All
Tool of trade exclusion unless required by Road Traffic Acts	All
Electrical, electronic, computer failures or mechanical breakdown exclusion	All
Reinstatement or replacing data on audio visual communication and guidance equipment exclusion	Loss of or damage to your vehicle
We will not pay for losses as the result of theft of or from your vehicle if the entry or ignition device is left in or on the vehicle	Loss of or damage to your vehicle
We will only pay up to £100 towards the cost of replacement windows or windscreens if the work is not carried out by an authorised service provider	Windscreen and window replacement
We will not cover your trailer if it is attached to any vehicle other than a vehicle insured under the policy	Trailers and mechanically disabled vehicles
Loss of or damage to property in or on any trailer or mechanically propelled vehicles is excluded	Trailers and mechanically disabled vehicles
Goods, samples or tools exclusion	Personal effects
Excludes theft of any property in an open topped vehicle unless in a locked boot or glove compartment	Personal effects

Policy duration

This is an annually renewable policy.

Law applicable

You and we can choose the law which applies to this policy. We propose that the Law of England and Wales applies. Unless we and you agree otherwise, the Law of England and Wales will apply to this policy.

Making a complaint

If you have a complaint about your policy you should contact the agent or AXA office where it was bought.

If your complaint relates to a claim on your policy please contact the department dealing with your claim.

Alternatively you can write to us at:

AXA Insurance complaints:



AXA Insurance Commercial
Complaints
AXA House
4 Parklands
Lostock
Bolton
BL6 4SD

All claims complaints:



Tel: **01204 815359**



Email: **commercialcomplaints.
INS@axa-insurance.co.uk**

If we have given you our final response and you are still not satisfied you may be eligible to refer your case to the Financial Ombudsman Service (FOS). If applicable, you will receive details of how to do this at the appropriate stage of the complaints process.

Financial Services Compensation Scheme (FSCS)

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event we cannot meet our obligations to you. This depends on the type of insurance, size of the business and the circumstances of the claim.

Further information about the compensation scheme arrangements is available from the FSCS (www.fscs.org.uk).



www.bibu.co.uk

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