

PRODUCT GOVERNANCE AND FAIR VALUE ASSESSMENT



Carrier	Accredited
Product	Personal Accident
Class of Business	Personal Accident Insurance
Date	31/05/2024
Our Status	Co-Manufacturer

Product Information

Personal Accident and Sickness

This cover is a selectable section of the AUA Farm combined policy and provides compensation for accidental injury that within 24 months results in Death, Permanent Total Disablement, Temporary Total Disablement & Temporary Partial Disablement

Target Market

Smallholdings to Farms of all sizes & Estates whether Farmer Owned, Tenant farming, Property Owner – Lets Farm(s) & house(s) to a Tenant(s), Trust or Charity Owned, Shared Farming, Contract Farming or some Agricultural Contracting. As well as cover for most diversifications now carried out by farmers such as B&B, camping, forestry, commercial lets, farm shops, storage, livery and many more

Are there any groups of customers for whom this product would be unsuitable or would not provide the intended level of value?

Businesses that do not carry out any agricultural activities. Non-commercial customers who are better suited to a consumer policy.

Other information which may be relevant to distributors

We are a Managing General Agent (MGA) and the Lead Co-Manufacturer of the products that it distributes acting as an agent of the Insurer.

As per our regulatory responsibilities under PROD 4.2, this product has been subject to our Product Governance Process and approved as offering Fair Value. The Fair Value Assessment undertaken included consideration of a wide range of factors which included, but were not limited to, the following;

- The complexity of the insurance product.
- The nature of the insurance product and the risk of customer detriment related to it.
- The characteristics of the target market including policystakeholders.
- The benefits that will be provided.
- The type and quality of services provided to customers.
- The distribution channel including any remuneration information.
- Appropriate data including claims information and complaints data.

Date Fair Value Assessment Completed

31/05/2024

Date Fair Value Assessment Approved

31/05/2024

All intermediaries who distribute our products are reminded of their regulatory responsibilities to assess fair value to customers where separate fees are charged and/or premium finance is arranged. This also applies where an add-on product (not manufactured by us) is sold alongside the core product. Commission, fees or charges passed onto the customer must be proportionate to the service provided and provide fair value. We may from time to time request additional management information from our distributors to support the fair value assessment process.