

## Important Notice to Policyholders

We have previously written to you to confirm that with effect from 1<sup>st</sup> October 2024, the entity who have arranged your insurance changed to Geo Underwriting Services Limited. There are no changes to the insurer of your policy and it will continue to be administered by your broker.

Previous Entity	New Entity
<p>Geo Personal Lines is a trading style of Midas Underwriting Limited. Midas Underwriting Ltd.</p> <p>Registered Office: Quay Point, Lakeside Boulevard, Doncaster, South Yorkshire, DN4 5PL. Registration No. 4040230.</p> <p>Authorised and regulated by the Financial Conduct Authority. FCA Register No 303525.</p>	<p>Geo is a trading name of Geo Underwriting Services Limited authorised and regulated by the Financial Conduct Authority. FCA Registered Number 308400.</p> <p>Registered Address: 2 Minster Court, Mincing Lane, London, United Kingdom, EC3R 7PD.</p> <p>Registered in England and Wales. Company Number: 4070987.</p>

### **In addition, the changes outlined below apply to your policy from your renewal date.**

The full terms and conditions applicable can be found in the policy wording provided with your renewal documentation. If you have any questions about the changes, please contact your broker.

### **Contact details for Claims and Complaints regarding cover provided under Section 1 Buildings or Section 2 Contents:**

Claims and Complaints	Contact Details
Claims notified prior to 1 <sup>st</sup> October 2024*	Davies Group, PO Box 800, Elland, HX1 9ET Email: <a href="mailto:geoclaims@davies-group.com">geoclaims@davies-group.com</a> Tel: 0345 0744 760
Existing Complaints regarding Claims notified prior to 1 <sup>st</sup> October 2024*	Davies Group, PO Box 2801, Stoke-On-Trent, ST4 9DN Email: <a href="mailto:customer.care@davies-group.com">customer.care@davies-group.com</a> Tel: 0344 856 2015
Claims notified on or after 1 <sup>st</sup> October 2024	Email: <a href="mailto:letclaims@geounderwriting.com">letclaims@geounderwriting.com</a> Tel: 0333 2072167
Policy related Complaints raised prior to 1 <sup>st</sup> October 2024*	Davies Group, PO Box 2801, Stoke- On- Trent, ST4 9DN Email: <a href="mailto:customer.care@davies-group.com">customer.care@davies-group.com</a> Tel: 0344 856 2015
Policy related Complaints raised on or after 1 <sup>st</sup> October 2024	Email: <a href="mailto:letcomplaints@geounderwriting.com">letcomplaints@geounderwriting.com</a>

***\* Alternatively, please continue to use any specific contact details provided in any ongoing correspondence you have received.***