

Who are Thames Underwriting?

Thames Underwriting is an MGA also specialising within the Construction and Liability sector.

Thames offers brokers a wide range of products supported with A-rated markets such as Allianz Insurance plc, XL Catlin, QBE, Lloyd's and now also Chubb. Further details can be found at www.thamesunderwriting.com.

Will the insurer capacity change?

Not necessarily. Thames will continue working with Geo's existing insurers, including Chubb Insurance.

Will the contacts names at Geo change?

Senior Underwriters at Geo Specialty, James (Jim) Featherstone and Vanessa Leigh will move across to Thames Underwriting and will continue to write business as usual.

Jim and Vanessa will actively be supported by the underwriters and support staff at Thames - full names and contact email addresses will be provided by Thames shortly.

What does it mean for my existing business with Geo?

Policies with an inception date **BEFORE** 1st DECEMBER 2021 will continue to be handled by Geo including any mid-term changes, cancellation request, complaints and claim queries.

Any mid-term changes and cancellations relating to business bound via the existing Geo Quote & Buy Portal should continue to be administered via the portal at: <https://geospecialty.mgamutual.com/Public/AgentLogin>

Will we continue to receive renewal terms after 1st December 2021?

QUOTE & BUY PORTAL

You are required to enter risk details into the Thames Quote & Buy Portal to obtain terms: <https://thamesuw.mgamutual.com/Public/AgentLogin>

You will be unable to access the portal until you have activated your account.

If you previously had access to the Geo Quote & Buy Portal then you will shortly receive an email titled 'Welcome to Thames Limited Online System' from 'donotreply@mail.instandaf2x.com' to activate your new Thames Quote & Buy account.

ALL OTHER RENEWALS

Thames will seek to offer renewal terms from the existing market where appropriate, but can also consider alternative options from its other facilities where required.

Where do I send new business enquiries after 1st December 2021?

Please send all new business enquiries to enquiries@thamesunderwriting.com. Either Jim, Vanessa or another member of the Thames Underwriting team will respond.

Can I speak to someone at Thames Underwriting about the change?

Yes, absolutely.

For any general questions, please contact **Stewart Croker** at stewart.croker@thamesunderwriting.com

If you would like to know more about the Thames products, please contact **Alan Savage** at alan.savage@thamesunderwriting.com

How do I know/what do I do if my clients' policies have been placed into run-off?

For those clients whose policies are being placed into run-off we will have contacted the relevant brokers on an individual basis to discuss.