

Most delays in settling claims arise because claim forms are not fully completed or requested documents are notsent to us. We would therefore ask you to answer all questions (dashes and spaces cannot be accepted).

You should read and sign the declaration.

If you are unable to supply any of the requested documents, please include a separate note explaining why thisis, to enable us to help you more quickly.

IMPORTANT: PLEASE READ CAREFULLY Please answer all the questions in FULL and in BLOCK CAPITALS.

The form when fully completed must be returned to YOUR INSURANCE BROKER, who arranged this insurance for you. They will forward it to AIUA.

Insurance Broker Details	
Name & Address	
Postcode	Tel no.
Contact name	Email
To be completed by the claimant	

If you are unable to complete this form personally, it may be completed on your behalf.

Policy No. Policyholder Name

Insured Person's Name

Date of Birth Occupation(s)

Address

Postcode Tel no. Mobile

Please tick which Sections of the Policy you are claiming for in the box below

Death of the horse	Section 7	Saddlery & Tack
Theft or Straying	Section 8	Permanent Loss of Use
Public Liability	Section 9	Stable Loss
Equine Legal Protection	Section 10	Loss of Entry Fees
Personal Accident & Dental Cover	Section 11**	Equi-Veteran
Veterinary Surgeons Fees	Section 12	Trailer & Horse Drawn Carriages
	Theft or Straying Public Liability Equine Legal Protection Personal Accident & Dental Cover	Theft or Straying Section 8 Public Liability Section 9 Equine Legal Protection Section 10 Personal Accident & Dental Cover Section 11**

Please complete the relevant boxes on the following pages applicable to your section choices above

Section 4 : Equine Legal Protection

Please note that cover under this section of your policy is provided by FirstAssist Insurance Services Limited onbehalf of Great Lakes Reinsurance (UK) Plc -In the event of a claim, please contact directly on 020 8652 1313

** Please complete where indicated by 'Section 11' the questions overleaf for information gatheringpurposes to help us deal with your claim



Complete the f	following questions if	your claim relates to Sections	1, 2, 6, 8 & 11
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Name of the horse on

the policy schedule

Breed

Identity Mark

Age

Colour

Height

Sex

Date of Purchase

Purchase Price (£)

Market Value (£)

If the claim is for death, or loss of the horse through theft or straying please provide Purchase & Registration documents, together with a professional valuation of the animal(s) (please note this documentation is to be supplied at the clients own expense).

For what purpose is the

horse used

By whom

Complete the following questions if your claim relates to Sections 1, 6, 8 & 11

Date animal(s) first became ill or accident occurred

Date

Time

Date animal(s) was first attended by the Veterinary Surgeon

Date

Time

Date the slaughter or death occurred if applicable

Date

Time

State location of the animal at the time of death if different to the policyholders address mentioned above If accidental injury or death, please state how it occurred and where

Diagnosis of illness or injury, and any associated details

Please support this claim with copies of applicable veterinary invoices and reports you have received

Has the horse ever suffered from a similar injury/illness?

Yes

No

If 'Yes' please provide full details

Please state your usual weekly livery fees and shoeing costs?

Livery

Shoeing

Name and address of the Veterinary Surgeon (if this is not your usual Veterinary please advise details of all Veterinary's used in connection with this animal)

Were any veterinary and or disposal fees incurred?

Yes

No

If 'Yes' please attach copy invoices.

Please request your Veterinary Surgeon completes the Certificate at the end of this document



Date horse was last seen		
Location horse was last seen		
Details of police station notified		
Crime reference number allocated		
If claiming for advertising please give details and attach invoices		
Are you claiming for a reward reimbursement in the event of the horse having been recovered? If 'yes' please give details		
Complete the following questions (and indicate which s Section 3 Public Liability	ection) if your claim relates to Section 5 Personal Accident / Dental	
Injured Party Name	Date of incident	
Name of horse involved	Tel. No.	
Address details		
Under whose custody and control was the horse at the time of the incident		

Complete the following questions if your claim relates to Sections 2 Theft or Straying

Has an incident of this nature occurred before

Yes No

If 'Yes' give details

Location of incident

Accident description

Do you feel there was anything further you could have done to either foresee or prevent this indicent from occurring?

Injury/Damage

What is the nature of the injury or damage?



Please provide details of any witnesses			
Name	Name		
Address	Address		
Tel no.	Tel no.		
ANY LETTER OR DOCUMENT YOU RECEIVE SHOULD BE PA	ASSED TO US IMMEDIATELY AND UN	IANSWERED)
Date of Occurrence	Time	am	pm
Name & Address including postcode of person who discovered loss/damage If you hold household contents cover with either ourselve which may cover this loss please confirm contact details a			
Location Details			
Occupiers Name	Address		
Tel No			
Email	Postcode		
Complete the following questions if your claim relates to	Sections 2, 7 & 9		
Name of address of police / fire station notified			
Date of Occurrence	Time	am	pm
Reporting officer's name and number			
Crime/Fire Reference number			
If Theft, was there forcible and violent entry to or exit from If 'YES'please give details	m the premises? Ye	25	No
Details of Circumstances Please state how the loss/damage was caused e.g. theft, a	accident etc.		
If fire, please state cause of outbreak			
Please describe fully the circumstances of the occurrence and give the names(s) of witnesses or persons having knowledge of the situation			



Please state all security measures in force at the time of the loss

Complete the following questions if your claim relates to Section12 Trailers and Horse Drawn Vehicles

State whether Model

Trailer or Carriage Mode

Chassis and or Identification No.

Year of manufacture

Location or usual storage address

Value (£) Date of Purchase

Purchase Price (£) Nature of Use

Accident Damage

Is the trailer/carriage still usable? Yes No

Repairer name and address

Email Tel no

Where is the trailer/carriage

at present?

Is the trailer/carriage incurring storage charges? Yes No If 'Yes' please provide invoices

If the cause of the loss is an ACCIDENT then please complete the box A. If the cause of the loss was THEFT then please complete box B over leaf

Accident Details

Date Time Location

Please state:

Weather conditions

Speed limit

Speed of vehicle at the time of the accident

Did the police attend? Yes No Accident No.

Police Station address and attending officer details



Veterinary Surgeons Certificate - to be supplied by the Insured at their own expense in support of Sections 1, 6, 8 & 11 I hereby certify that I, the undersigned attended the animal described below, and confirm that it is the property of: Policyholder's Name Address **Animal Details** Name of animal **Breed Identity Mark** Sex Age Market Value Height before loss **Loss Details** Date of first attendance of animal Date Time Date of last attended Date Time Please give full details as to the cause of loss If illness, when in your opinion did the condition first manifest itself? Has the animal ever suffered from a condition of a similar nature before? If so, please give details? If the animal was euthanased, please confirm this was done on immediate and humane grounds and STAMP/SIGN to verify this has been answered by YOU. Yes No If an accident, when and where did this occur? In your opinion is the injury/illness consistent with the incident reported to you by the policyholder? Yes No Have you made any recommendations for alternative treatment or referal? Yes No If 'Yes' please provide details

Please support this document with a copy of the horses clinical history detailing all routine and non routine treatment administered since being under the care of your practice

Declaration by the Veterinary attending

I hereby certify that the above particulars are to the best of my knowledge and belief true and accurate and that no information which ought to be given has been withheld by me.

Veterinary's Signature Print name Address of Surgery

Date Tel. No. Email Address



Theft Details			
Date of Theft Time of Theft			
Exact location of of Theft			
Was the trailer/carriage in a locked building?	Yes	No	
Was the trailer/carriage locked?	Yes	No	
Was the trailer/carriage fitted with an immobilising device?	Yes	No	
If 'YES'please give details			
Has the trailer/carriage been recovered? If 'YES' please provide an estimate for repairs	Yes	No	
When were the police notified?			
Please give details of the police station and name of attending officer			
Crin	me reference	no.	
Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS) Ltd and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers			

Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS) Ltd and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help us to check information provided and also to prevent fraudulent claims. Under the conditions of your policy, you must tell us about any incident (such as an accident or theft) which may or may not give rise to a claim. We will pass information relating to this incident to the registers.

DECLARATION

I/We understand that in handling this claim, BIBU (a trading name of Geo Underwriting Services Ltd) will act on behalf of the Insurer(s) and that I/We confirm our informed consent to the claim being handled on this basis.

I/We understand that the making of a fraudulent claim by providing untrue information is a criminal offence likely to lead to prosecution. I/We confirm that the information given on this form is to the best of my knowledge and belief, true in every respect and that I have declared and not claimed amounts refunded to me or claimed from any other source.

You must read the declaration before signing.	
Signed	Date